

GLOBAL MEDICAL SOLUTIONS

QUALITY, HEALTH, SAFETY AND ENVIRONMENT POLICY

Established in Abu Dhabi in 2006, Global Medical Solutions Hospital Management LLC (GMS) is a wholly Emirati owned organisation. Our staff work in and manage three hospitals and more than 40 clinics across the United Arab Emirates. Our range of services includes human resources, healthcare management and consultancy and medical logistics.

GMS is unreservedly committed to providing a safe and healthy workplace for our employees and clients, continual improvement of our business, exceeding our customers' expectations and improving and protecting the world in which we live.

Our key strategic drivers are consolidation, contribution and growth. In order to achieve the targets GMS have set ourselves for growth we need to focus our energies on consolidation of our core business and also on improving lives through contribution. We aim to accomplish this through:

- Listening to our customers.
- Harnessing the competence and investing in the development of our staff.
- Promoting and caring for the health and safety of our workforce.
- Acting responsibly in line with our values.
- Proactively improving the environment.
- Encouraging continuous improvement and innovation in all we undertake.

Our business is underpinned by an integrated management system based on three standards:

- ISO9001 - Quality Management
- ISO14001 - Environmental Management
- OHSAS18001 - Health and Safety Management.
- ISO27001 - Information Security Management.

Through sensible implementation of these standards, our objective is to be recognised as having attained the highest levels of excellence across all of our activities. In line with this objective all company personnel must perform their duties in accordance with not only our standards and statutory and regulatory requirements and the requirements of our customers, but in consideration of the environment in which they work and live. Our integrated management systems incorporate requirements for the prevention of pollution, injury and ill health and frameworks for setting and reviewing hazards, risks, objectives and targets across the business including those for health, safety and the environment.

We are working hard to fulfill our customers' needs and expectations and also those of our stakeholders and we aim to provide the highest standards of assistance and care to those we have the privilege to serve.



Dr. Cyril Toma
Chief Executive Officer